

Shipping Policy(VIMAL PRESS)

1. Overview

At VIMAL PRESS, we strive to deliver high-quality printed products in a timely manner. Our shipping policy outlines the process for handling orders, shipping methods, delivery times, and associated costs to ensure a smooth experience for our customers.

2. Order Processing

Processing Time: Orders are processed within 4-8 business days from receipt of payment. Processing time does not include weekends or holidays.

Proof Approval: For custom printing jobs, a digital proof will be provided for approval. Production will begin only after proof approval. Delays in approval may affect the overall shipping time.

3. Shipping Methods and Costs

Shipping Methods: We offer several shipping options including Standard, Expedited, and Overnight. Available methods and their respective costs will be displayed at checkout.

Shipping Costs: Shipping costs are calculated based on the weight, dimensions of the package, and delivery location. These costs will be added to your order total at checkout.

4. Delivery Times

Standard Shipping: Typically takes 1-2 business days from the shipping date.

Please note that delivery times are estimates and may be subject to delays due to unforeseen

circumstances such as weather conditions or carrier issues.

5. Shipping Restrictions

Service Areas: We ship to addresses within India. For international orders, please contact our customer service team for availability and shipping costs.

PO Boxes: We do not ship to PO Boxes.

6. Order Tracking

Once your order has shipped, you will receive a confirmation email with a tracking number. You can use this number to monitor the status of your shipment through FEDEX's tracking system.

7. Shipping Issues

Lost or Damaged Items: If your order is lost or damaged during transit, please contact us within 2 business days of receipt. We will assist in filing a claim with the carrier and arranging a replacement or refund if necessary.

Incorrect Address: Please ensure that your shipping address is accurate at checkout. We are not responsible for orders shipped to incorrect addresses provided by the customer. If an address error is detected before shipment, we will contact you to correct it.

8. Returns and Exchanges

Return Policy : Due to the custom nature of our products, returns are not accepted unless the item is damaged or defective.

Exchange Policy: Exchanges are accepted only for defective or incorrectly printed items. Please contact us within 2 days of receiving your order to initiate an exchange.

9. Contact Us

If you have any questions or concerns regarding shipping, please reach out to our customer service team at vimalpress@gmail.com or 9368885855. We're here to help!